

ABBEY OF THE ARTS Terms and Conditions: Hildegard of Bingen Pilgrimage

ABBEY OF THE ARTS omit that any dispute arising in connection with the contract shall be determined in accordance with the laws of the Republic of Ireland and/or Germany.

Terms and Conditions Making any payments (cash, credit card, or otherwise) towards the pilgrimage constitutes your unconditional acceptance of all the terms and conditions stated in this document.

Individual Cancellation Fees and Refunds. Notice of cancellation must be signed, dated, and received in writing via e-mail to Christine@AbbeyoftheArts.com. ABBEY OF THE ARTS will then refund your payment for services not received by you, minus applicable cancellation fees, according to the following schedule:

- 1) Before 4 months prior to the program start date, the cancellation fee is €500 (the amount of your program deposit);
- 2) After 4 months prior, your final payment is due and there are no refunds after this time.

Cancellation Beyond Organisations Control without prejudice to the consumers statutory rights the organiser reserves the right to Alter, Change, Curtail, or Cancel the Pilgrimage. Sometimes it is necessary to cancel a pilgrimage due to insufficient booking (4 months prior to departure dates) or some other extraordinary event such as illness or death in the family. In this case we would refund fully all monies paid by you. We are not responsible for any other losses, including your travel expenses which you may incur due to this cancellation. We require that you get travel insurance at the time of your booking confirmation to cover this possibility.

Making Changes to the Itinerary. It is occasionally necessary to make changes from the itineraries advertised. These changes maybe just slight alterations to the order of the day to day schedules, or changes to the accommodation used, in this case we will inform you and ensure that all the alternatives used are similar to the advertised ones.

Health. It shall be the consumer's responsibility to disclose prior to booking any physical or mental condition. Accordingly, the organisation have the right to decline acceptance of the offer where no liability shall attach. Travelers who need such assistance must be accompanied by a qualified companion at all times and at their own expense. While ABBEY OF THE ARTS cannot accept responsibility for providing access to all facilities included in a pilgrimage, ABBEY OF THE ARTS will make every effort to assist in providing mobility aides to the extent feasible and with applicable costs borne by the participant. Please contact us for more details prior to booking.

Insurance. It is a condition of this contract that the consumer be covered with the appropriate travel insurance. Cover is to be arranged by the consumer at the time of making the initial payment and is to fully cover for all health, baggage and travel arrangements. Please include **trip cancellation** ("cancel for any reason" highly recommended), **repatriation of remains, medical, and loss of property.**

Baggage is at risk at all times. We strongly suggest that you bring only one piece of checked luggage and one carry-on. You are responsible for carrying your luggage.

Accommodation and Meals are based on single or double (if traveling with a friend or partner) accommodations with private bathroom. Meals are per the website program description.

Pilgrimage Sites. All entrance fees, per itinerary, are included.

Not Included in Pilgrimage Cost: International travel, passports and visas, meals not mentioned, beverages with meals, extras beyond main course or standard menu, excess baggage, telephone calls, fuel surcharges, medical treatment, personal services like laundry. It is the responsibility of each person to determine what travel documentation they need and to have it ready for port authorities. Please contact your local embassies for the country being visited.

Declaration of Fitness I hereby declare that I am physically fit for this excursion. The amount of walking varies from day to day and does include some rough as well as some elevation gain. Please contact us if in doubt.

Liability Disclaimer. ABBEY OF THE ARTS hereby expressly disclaims any liability for any personal injury, property damage, loss of baggage, accident, delay or irregularity, any claim for special or consequential damages, or any other loss which may be occasioned by the acts and/or omissions, whether negligent, intentional, wrongful or otherwise, of any air carrier, hotel/motel or other lodging provider, railroad operator, bus operator, public transportation, sea carrier, local sightseeing company, pilgrimage operator, pilgrimage leader or spiritual director, any employees thereof, or any other entity or individual not under the direct supervision and control of ABBEY OF THE ARTS when engaged in conveying the passenger or in carrying out the arrangements of the pilgrimage, or otherwise in connection therewith.

BY SIGNING THIS RELEASE AND WAIVER OF LIABILITY, ASSUMPTION OF RISK AND INDEMNITY AGREEMENT, I ACKNOWLEDGE THAT I HAVE READ ALL TWO PAGES AND FULLY UNDERSTAND ITS TERMS, INCLUDING BEING ADVISED I SHOULD OBTAIN INDEPENDENT LEGAL ADVICE, AND HAVE SIGNED IT FREELY AND VOLUNTARILY WITHOUT ANY INDUCEMENT, ASSURANCE, OR GUARANTEE BEING MADE TO ME.

I INTEND MY SIGNATURE TO BE THE ACCEPTANCE OF THIS OFFER.